



## **Reasonable Accommodations Authorities to Delegate**

Throughout the reasonable accommodation process, there are several decisions that need to be made. This is a list of those decisions for consideration of delegating who in your property/company can make those decisions. Reasonable accommodations are the primary cause of fair housing complaints and lawsuits, which makes the determination of these authorities is an important function within your process.

1. No one should discourage a request – process each request, even if it will probably be denied
2. Do site managers have the authority to pay for reasonable modifications up to a specified dollar amount without corporate approval?
3. Who decides whether to verify disability status and/or need for the request?
4. Who decides whether additional information is needed from either the resident or verifier?
5. Who communicates with a verifier should additional information be needed?
6. Who conducts interactive meetings with the resident?
7. Who makes the final decision to deny a request?